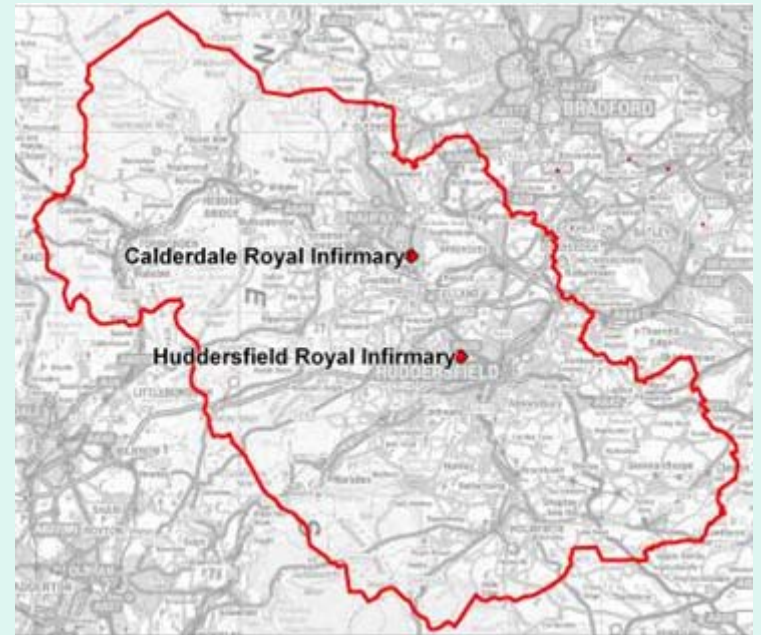


# Travel and Accessibility within the Calderdale & Huddersfield Acute NHS Trust

Rob Harrison  
Kirklees PCT



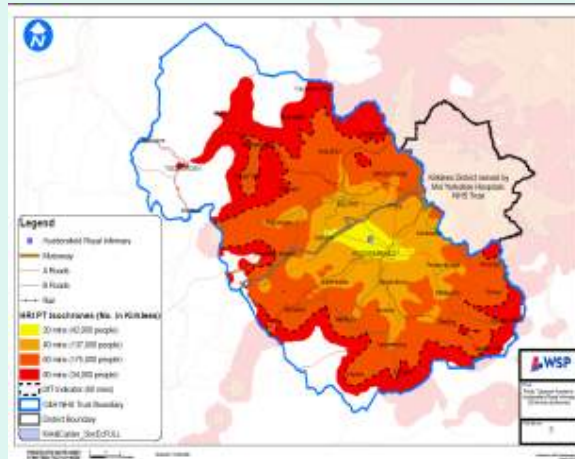
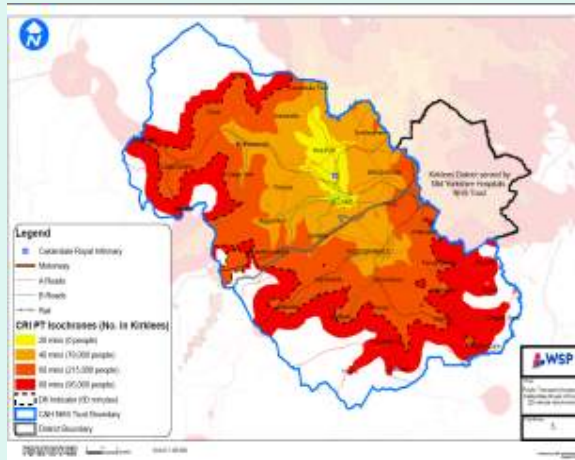
# Background

- Integrated Service Strategy (ISS) board of C&H NHS Trust had plan to reconfigure hospital services
- Widespread concern about consequent reductions in accessibility
- Travel Review Group set up to assess the accessibility implications of proposals

# Travel Review Group

- Representatives from NHS Trust, PCTs, Local Authorities, Metro, Community Transport operators
- Four stage approach:
  1. Accessibility mapping
  2. Consultation event with key stakeholders
  3. Analysis of 'issues'
  4. Development of transport solutions

# 1. Accessibility mapping



## The maps showed:

- Of the expected 9,000 patients to be affected by the moves, 2700 were unlikely to have access to a car
- Of these 470 would live more than 60 mins bus journey from the hospital where their treatment would take place

# 1. Accessibility mapping continued

- Approx. 9,000 visitor trips would be made to see patients by members of the public who do not have access to a car
- Of these visitors approx. 2,400 would live more than 60 mins bus journey from the hospital

**CONCLUSION:** Likely that there will be approx. 60 patients/visitors to the hospital per week who will have no direct access to a car and live more than 60 mins bus journey from the hospital

## 2. Consultation event

- ‘Transport and Access to Health Care’ event held November 2006
- Attended by 48 representatives from voluntary, community, patient groups as well as health sector and local authority professionals

**AIM:** To get a more sophisticated understanding of the issues and to plan ‘accessibility solutions’.

## 2. Consultation event continued

- Presentations from guest speakers:
  - Paul Mainwaring (NE Manchester)
  - Andy Latham (Calderdale Community Transport)
- Two table discussions/workshops:
  - 1.Scoping the issues
  - 2.Identifying solutions

# 3. Analysis of issues

- Misconceptions about public transport provision – need for more/better information
- Inappropriate appointment/visiting times
- Community transport and social enterprise schemes under-utilised
- Support for a Taxi Voucher scheme

# 4. Development of solutions

- Patients and visitors
- Transport information & advice
- Hospital shuttle service
- Links with community and voluntary transport
- Taxi voucher scheme

# 4. Development of solutions

- Visitor Travel Policy
  - Eligibility criteria inc. low income, public transport journey length, frequency of visit e.g. mother & baby
  - Transport options:
    - hospital shuttle service,
    - voluntary car service,
    - taxi voucher scheme
- Cost & effectiveness to be monitored by Trust & PALS

# Transport Information

- Patient transport information, advice & support as part of pre-assessment appointments
- Public transport information
  - More PT information access points at each site
  - Planned InfoPoints with freephone connection to Metroline
  - Updated “How to get to Calderdale and Huddersfield Hospitals” leaflet
  - Information on appointment letters

# Hospital Shuttle Bus

- Extension of hospital shuttle service
  - Hourly from each site during evening visiting times
  - Hourly from each site from 2pm-8pm at weekends

# Alternative Options

- Community transport – increased liaison, dedicated parking spaces
- Taxi Voucher scheme – eligibility criteria, including public transport journey length

Any Questions?