



METRO

Hospital Action Plans



Health Sub Group 29 January 2009





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The story so far....

- Accessibility Audits
 - 13 hospital sites/ 5 NHS trusts
 - Recommended improvements for Hospital Trusts, Metro and district councils
 - Action plans drafted and discussed in detail with each trust
 - Include quick wins and actions for 09/10, 10/11 +





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The story so far....

- Information Strategy
 - Consultant review of existing provision and best practice
 - Recommendations for Metro, hospital trusts, PCTs and others
 - Actions discussed in detail with hospital trusts and incorporated into action plans





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Moving on...

- Metro actions discussed with managers & incorporated into business planning process
- Performance monitoring through Metro's PM system





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Discussion

- Hospital trust actions – are these being adopted, how monitored?
- Measuring the impact?
 - Metro market research trackers
 - Patient surveys?
- Other partners: PCTs, PFT etc
- Link to travel plan agenda?

